Kent and Medway Health Informatics Service

connecting technology to the heart of healthcare
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Mobility In Action: The Building Blocks of BYOD

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KMHIS - an NHS organisation - not for profit

Supporting IT across the Healthcare Economy of Kent for over 10 years

Range of customers within NHS, private and public health sectors

Three core areas of business:
- Customer Support Services
- Consultancy Services
- Healthcare Technology and Innovation
THE LANDSCAPE WE WORK IN
Mobility in Action
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2008 - 2014

MORE CHOICE
MORE TRANSPARENCY
MORE PATIENT PARTICIPATION AND BETTER CUSTOMER SERVICE
BETTER DATA + INFORMED COMMISSIONING
HIGHER STANDARDS = SAFER CARE

The quality improvement system in the NHS
Financial challenges
Quality outcomes and experience is the new focus
Rising expectations
Increasingly complex health needs

The NHS needs to do more, for less ...... and better
HEALTHCARE TECHNOLOGY AND INNOVATION

Mobile Healthcare

Health and Social Care Integration

Big Data Analytics

Paperless and Paper light delivery
MOBILE HEALTHCARE

- Increasing productivity
- Improving the quality of care
- Supporting improved clinical decision making
- Minimising clinical risks
- Improving the patient experience
- Reducing costs
- Aiding better communication
- Facilitating better continuity of care
Our Preferred Solution - AIRWATCH

Global Leaders in Enterprise Mobility

Strong foothold in public sector in UK

Mobile Device Management – key solution

Built in security features for health/social care

Wide range of functionality and device agnostic
BENEFITS OF MOBILE / BYOD

Unleashing services from fixed locations so that staff can work where ever and whenever they need to

Increased productivity - Releasing effective time

Improving outcomes – Reducing errors and increasing audit trails

Reducing capital and corporate costs
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SECURE & I.G. COMPLIANT

Widely used in Healthcare for patient interaction

Adheres to Information Governance and Data Protection requirements

Multi level functionality

Block access for non-compliant devices
AIRWATCH - HOW IT WORKS FOR BYOD

Creates separated corporate and personal data on devices.
Control the corporate data without “Big Brother” watching.
Restrict storage of data or email attachments on the device.
Can be set for “at work” or “away from work” modes.
Remotely wipe corporate data from lost or stolen devices.
DEPLOYMENT STRATEGY

Minimise the impact – Self Registration, Workshops or “Drop In” sessions

Department by Department approach – collaborative working

Staff communication and engagement throughout

Transition from project (with high level support) to Business as Usual
GIVE CONSIDERATION TO

Encourage staff to use “at work” and “at home” settings

Encourage User Workshops for registrations and
Include health-check Sessions

Understand ‘loss’ and ‘breakage’ processes

Increased appetite for wider deployments and use

Keep local stocks for Hot Swap if using corporate or
loan devices
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